

Board Meeting Highlights June 2021

Deep River and District Hospital
Four Seasons Lodge
North Renfrew Family Health Team

Education Session

- Guest: Tiffany Cecchetto, Partner, KPMG LLP
- Tiffany presented the draft audited financial statements for the 2020-2021 fiscal year, as well as a summary of audit findings and comparator data. The audit was again completed remotely this year due to pandemic restrictions.
- As of March 31, 2021 the organization improved its financial position from the previous fiscal year.
 - Based on the agreement with the Ministry, the organization finished the year in a surplus position. This past year, the organization received significant one-time funding related to COVID-19 that is unlikely to continue in future years.
 - Tiffany indicated that our organization has made great improvements in relation to working capital and sustainability. Specifically, it was emphasized that this is the first year in the last four years that the organization has had positive working capital.

COVID-19

- COVID Clinical Environment and Supports
 - Negative Pressure room renovation plans are proceeding. Timelines for construction have now been identified and work on the outside of the building will start in July.
 - A point of care rapid COVID-19 testing process has been put in place in the Emergency Department to provide timely test results for ED patients while in the ED to support safe admission, reduced isolation requirements as well as appropriate, early clinical care.
- Community COVID-19 Vaccination Distribution
 - In Renfrew County, 70% of those over 18 now have at least one dose of COVID-19 vaccine. Renfrew County is seeing an increase in vaccine allocation, and eligibility for an early second dose will be expanding to anyone over 18 next week.
 - It is anticipated that mass vaccination clinics will be finished before the end of the summer, and vaccinations will then transition to primary care offices and pharmacies.
 - We have seen an incredible uptake for vaccinations with our staff and physicians, with our organization reaching a current vaccination rate of 87%! Of the 87% vaccinated, 80% are fully vaccinated (14 days post second vaccination).
- Health System Surge & Capacity Planning
 - The number of new daily COVID cases in the province remains on the decline, with projections continuing in this direction over the coming weeks. Occupancy rates in hospitals across the province, as well as in the Champlain region remain high, with no further patient transfers from other parts of the province since early May.
 - Incident Management Structures, regionally and provincially, are gradually slowing down operations or have been placed on hold.
 - Resumption of non-emergent and non-urgent surgeries and procedures that are not expected to require inpatient resources are occurring in a graduated fashion across the province.
- Visitor Restrictions – Long-Term Care & Inpatient
 - Provincial direction was updated mid-June to allow for physical contact (i.e. hugs) between visitors/Essential Caregivers and residents, based on immunization status.
 - In alignment with hospital partners across Renfrew County, inpatient visiting restrictions were adjusted on June 10 to support general visiting for inpatients.
- COVID-19 Pandemic Response Survey
 - A second stakeholder survey was completed this month to assist in Emergency Operation debriefing and planning for future potential emergency operations. Overall, we received a high number of responses with favourable responses. An analysis of the

survey responses is underway.

Annual Report

- The Annual Report, which highlights some of the achievements and general information about the organization's activities over the 2020-2021 year, has been posted on our website.

Auditors

- The Board endorsed KPMG's re-appointment as auditor for 2021-2022.

Board

- During the Annual General Meeting, the Board of Directors elected officers, directors and patient/resident representatives to serve for the upcoming 2021-2022 Board year.
 - Appointed as the Board Executive are:
 - Board Chair: Chris Carroll
 - Vice Chair: David Cox
 - Vice Chair: Tracy Gendron
 - Douglas Tennant
 - Tracy Gendron, Anne Giardini, and Doug Champ were re-elected for three-year terms.
 - Three new directors, John Osborne, Ted Chiasson and Elizabeth Burke, were elected to the Board.
 - Mark Breckon and Michelle Ferderbar were appointed as patient / resident representatives, and Jenifer Bradley and Brian Cheadle were re-appointed as patient / resident representatives.
 - Appreciation was expressed for retiring board members and former chairs Dick Rabishaw and Dr. Janet Gow, who have completed their terms on the board.

Auxiliary

- On June 7, 2021 members of the Auxiliary provided an incredibly generous donation of \$50,000. The funds will be used to refresh the Nursing Station and Triage Desk in the Emergency Department. The Auxiliary has also pledged to provide an additional donation of \$30,000 next year towards this project!
- It is planned that the Whistle Stop will reopen on July 5 and the Gift Shop at DRDH will reopen on July 12.

Foundation

- The online Catch the Ace raffle lottery, now in its forty-first week, has reached a progressive jackpot stands of \$36,909. Over \$46,550 in net revenues have been generated to date. Weekly prizes totaling \$24,606 have been distributed.
- The fundraising program "Healthcare Heroes", recognizing the valuable contributions of DRDH staff and physicians has in just over a month recognized a wide variety of staff from individuals to teams, as well as resulted in over \$3500 in donations received.

Health Campus Updates

Building Services

- Sideway repairs
 - Repair of the sideways out front of the Emergency Department, as well as the side entrance to the FHT have been completed. These repairs improve safety and accessibility with appropriate sidewalk sloping and removal of all crumbling sections of the walkways.
- Sprinkler Repairs
 - Repairs on the sprinkler system are due to start June 15 to rectify gaps as identified by the fire marshal during the annual fire inspection.
- Helipad Maintenance
 - Helipad maintenance was completed June 2, which included sealing of cracks and overall pavement sealing.

Capital Updates

- Electrical Service Upgrades - work continues on schedule. Overall upgrades, including increased generator power and outlets, are expected to be in place July 31, 2021.

Communication

- A Request for Proposal for Rebranding Facilitation Services has been posted, with a closing date of June 30.
- The CFO and CEO presented at the bi-annual Advantage Ontario Administrator Leadership Program in June, held virtually.

Emergency Department

- The Community Emergency Medicine Outreach Program (hosted through The Ottawa Hospital) was onsite to provide hands-on, simulation training for emergency codes on June 7th. Emergency department team members and physicians participated to enhance skills and team response.

Epic- Hospital Information System Transformation:

- Phase 1 of the Fusion 2 project has actively kicked-off, with preparatory work, including work flow walkthroughs with clinical staff planned to occur throughout the summer. Pharmacy and the technical group have begun meeting, and Project Leads are in the process of being finalized.
- An Epic data sharing agreement has been signed in relation to pre-school speech therapy, which is a service we currently provide through the Renfrew Victoria Hospital thanks to funding provided from the Auxiliary. When the service resumes, it will be on one shared instance of Epic with CHEO and the Atlas Alliance partners.

Long-Term Care Development

- The first *Long-Term Care Development Committee* meeting was held June 18. The committee reviewed project management and finances for the upcoming LTC development, as well as planned for expansion of the committee to community members and key stakeholders.
- The Board endorsed the DRDH Executive to initiate fundraising for the LTC development as well as proceed with procurement of a project management firm and financing for the project to enhance readiness to proceed with development and secure a development agreement with the Ministry of Long-Term Care.
- Regular meetings with the Assistant Deputy Minister for Long-Term Care are planned to support the development moving ahead, with an aim to have a signed development agreement in place prior to calendar year end, and ongoing active engagement with the organization and the ADM until this occurs.

Health Human Resources

- Planning for implementation of the Strategic Human Resources Recruitment & Retention Initiative approved by the Board in April is underway with recruitment for 2 dedicated Charge RNs to start in summer is underway.

Diagnostic Imaging

- A review of radiology reading services and options is underway to ensure the organization continues to have effective and available services for radiology, 24 hours a day.
- A formal program evaluation was presented for the Bone Mineral Density to determine viability of the program and service, as well as alignment to population health needs and emerging evidence and best practices.

Ontario Health Team

- A virtual community “visit” occurred with representatives from across the “Network 24” OHT Application group and Ontario Health and the Ministry of Health on June 7. It is anticipated that

the completed analysis will be evaluated in the next few weeks by the Ministry, as well as a decision on the application to be forwarded to the minister's office for final decision.

Rebranding

- Rebranding was identified as a key strategic goal, under the pillar of "integration" within our current Strategic Plan, and need to rebrand the organization, and the entities included in the health campus has been identified as an activity for the current year, with the outcome to approve and launch a unified branded operating name.
- A Request for Proposal for Rebranding Facilitation Services has been posted, with a closing date of June 30. It is anticipated that work with the Board of Directors and key stakeholders will begin in late August and September.